

**Acceptance of the terms and use and conditions.**

Welcome to our website and social media pages. By accessing our website and social media pages, you agree to comply with and be bound by the following terms and conditions of use for Rock Solid Marketer. Please review these terms carefully before using our website and social media pages.

**1. General Terms**

- a. The content of our website and social media pages for Rock Solid Marketer is for general information and use only. It is subject to change without notice.
- b. Your use of any information or materials on our website and social media pages for Rock Solid Marketer is entirely at your own risk, for which we shall not be liable.
- c. Unauthorized use of our website and social media pages for Rock Solid Marketer may give rise to a claim for damages and/or be a criminal offense.
- d. We reserve the right to modify or terminate our website and social media pages for Rock Solid Marketer at any time without prior notice.

**2. Intellectual Property Rights**

- a. Our website and social media pages for Rock Solid Marketer contain material which is owned by or licensed to us. This material includes, but is not limited to, the design, layout, look, appearance, and graphics.
- b. Reproduction is prohibited other than in accordance with the copyright notice, which forms part of these terms and conditions.
- c. You are not permitted to use any of our intellectual property without our prior written consent.

**3. User-Generated Content**

- a. Our website and social media pages for Rock Solid Marketer may allow users to submit content, such as comments, reviews, or other materials. By submitting content, you represent and warrant that you have the right to do so and that the content is accurate, not confidential, and not in violation of any contractual restrictions or other third-party rights.
- b. We reserve the right to remove any user-generated content that violates these terms of use, is offensive, or is otherwise inappropriate.

**4. Third-Party Links**

- a. Our website and social media pages for Rock Solid Marketer may contain links to third-party websites or resources. These links are provided for your convenience and do not signify that we endorse the website(s). We have no responsibility for the content of the linked website(s).
- b. We are not liable for any loss or damage that may arise from your use of any third-party website or resource.

**5. Limitation of Liability**

- a. In no event will we be liable for any damages arising from the use of our website and social media pages, including but not limited to direct, indirect, incidental, punitive, and consequential damages.
- b. We do not guarantee the accuracy, timeliness, completeness, or suitability of the information and materials found on our website and social media pages.

**6. Governing Law**

- a. These terms and conditions for Rock Solid Marketer of use shall be governed by and construed in accordance with the laws of the jurisdiction in which our agency is based.
- b. Any dispute arising from the use of our website and social media pages shall be subject to the exclusive jurisdiction of the courts in the jurisdiction in which our agency is based. By using our website and social media pages for Rock Solid Marketer, you agree to these terms and conditions of use. If you do not agree with these terms, please do not use our website and social media pages.

## Terms and Conditions

Welcome to Rock Solid Marketer. These terms and conditions outline the rules and regulations for the use of our social and digital media marketing services.

We are committed to providing you with exceptional marketing services that meet your needs. By using our services, you agree to the following terms and conditions:

1. **Services:** We provide a variety of social and digital marketing services, including but not limited to social media management, content creation, email marketing, and online advertising. All services are subject to availability and are provided on a first-come, first-served basis.

2. **Fees:** We charge fees for our services as agreed upon with the client. Fees are subject to change at any time and we reserve the right to adjust them without prior notice. Payment must be made in full before services are rendered. Payment for services rendered is outlined in the agreement between the client and Rock Solid Marketer. Any additional fees, such as ad spend or third-party service fees, will be outlined in a separate agreement or invoice.

3. **Confidentiality:** We understand the importance of confidentiality in the marketing industry. We will not disclose any confidential information provided by the client without their written consent. We will also take all reasonable measures to protect any confidential information shared with us.

4. **Intellectual Property:** Any intellectual property created by us in the course of providing our services will be owned by the client, provided that the client has paid all fees owed to us for the relevant services. Unless otherwise stated, Rock Solid Marketer and or its licensors own the intellectual property rights for all material on Rock Solid Marketer. All intellectual property rights are reserved. You may view and or print pages from Rock Solid Marketer for your own personal use subject to restrictions set in these terms and conditions.

You must not:

- Republish material from Rock Solid Marketer.
- Sell, rent or sub-licence material from Rock Solid Marketer.
- Reproduce, duplicate or copy material from Rock Solid Marketer

5. **Termination:** Either party may terminate this agreement at any time with written notice. In the event of termination, the client will be responsible for paying all fees owed for services rendered up to the date of termination. We may terminate or suspend access to our services immediately, without prior notice or liability, for any reason whatsoever, including without limitation if you breach the terms.

6. **Limitation of Liability:** Our liability for any damages arising out of our services is limited to the amount paid by the client for those services. We will not be liable for any indirect, incidental, or consequential damages. Rock Solid Marketer shall not be liable for any indirect, incidental, special, consequential, or punitive damages, or any loss of profits or revenues, whether they incur directly or indirectly, or any loss of data, use, goodwill, or other intangible losses, resulting from;

- Your access to, use of, inability to access or inability to use Rock Solid Marketer.
- Any conduct or content of any third party on the service.
- Any content obtained from the service.

7. **Governing Law:** This agreement shall be governed by and construed in accordance with the laws of the jurisdiction in which our agency is located. These terms and conditions are

governed by and construed in accordance with the laws of Australia and you irrevocably submit to the exclusive jurisdiction of the courts in that State or Location.

8. Entire Agreement: This agreement constitutes the entire agreement between the client and our agency and supersedes all prior negotiations, understandings, and agreements, whether written or oral.

9. Client Responsibilities: The Client is responsible for providing accurate and up to date information necessary for the provision of social and digital marketing services. The client is also responsible for adhering to all laws and regulations related to the content and materials provided for marketing purposes.

10. Privacy Policy: Rock Solid Marketer respects the privacy of its users. Please refer to our privacy policy for information on how we collect, use, and disclose personal information.

11. Changes To Terms: We reserve the right, at our sole discretion, to modify or replace these terms at any time. If a revision of material is needed, we will try to provide at least 30 days' notice prior to any new terms taking effect. What constitutes a material change will be determined at our sole discretion.

By using our services, you agree to these terms and conditions. If you have any questions or concerns, please do not hesitate to contact us. Thank you for choosing our social and digital marketing agency!

By accessing this service, we assume you accept these terms and conditions in full. Do not continue to us Rock Solid Marketer's services if you do not accept all of their terms and conditions stated on this page.

The following technology applies to these terms and conditions, privacy statement disclaimer notice and any or all agreements.

"Client", "You" and "Your" refers to you, the person accessing this service in accepting the company's terms and conditions. Your Rock Solid Marketer, 'The Company', 'Ourselves', "We", "Our" and "Us", refers to both the Client and ourselves, or either the client or ourselves.